



**INSTITUTE OF INSPECTION, CLEANING  
AND RESTORATION CERTIFICATION**

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The Institute of Inspection, Cleaning, and Restoration Certification (IICRC) is proud to announce that **Karen Banks** of **Dome Cleaning, Inc.** in **San Francisco**, recently has qualified by education and examination as a **Certified Carpet Cleaning Technician**. This student has sacrificed hours and a great deal of time and study to reach this level of education.

Tom Hill, IICRC Executive Administrator, states **Karen Banks** is an example of the type of individual who cares about consumers and their belongings, as we as her industry. She has demonstrated the desire to provide customer with thorough, professional, and caring service.

The IICRC is a non-profit certifying and standard-setting organization dedicated to raising industry standards through technical proficiency. By administering a strict process of certification, the IICRC provides a means by which consumers can receive the highest quality of service from trained, knowledgeable, professional technicians.

**Karen Banks** joins the ranks of the true professionals within the cleaning, restoration, and inspection industry. The IICRC welcomes her participation and continuing education.